



RealManage

Empowering Communities to Thrive





Confidence. Clarity. Care.

As an HOA or condo association board member, you want the best for your community. So, you've stepped up to help protect its property values, ensure its financial stability, manage its risk, and ensure its future as a place you and your residents are proud to call home.

It's a critical and often stressful responsibility – and you shouldn't have to carry the load alone.





RealManage Can Help.

As your management partner, we ease your day-to-day burden, simplify the complex, and provide the transparency and clarity you need to lead with confidence. You'll have peace of mind that your community is well managed and positioned for long-term success.

Why RealManage?

A Management Partner Dedicated to Your Goals

For more than 20 years, RealManage has helped community associations run like businesses while acting like a neighbor. Today, we serve over 3,500 communities across the country, including HOAs, condominium associations, luxury high-rises, and large-scale master-planned communities. We work closely with associations and developers, providing transparency, innovative practices and tools, and a high-touch approach that supports each board's vision and maximizes their community's value and living experiences.

Recognition That Matters



8X Honoree
of Inc. 5000 List of
Fastest-Growing
Private Companies

Earned through
strong, consistent, and
sustainable growth



A+
BBB rating

Trusted by board
members and residents
for high-quality services
and responsive care



**Great Place
to Work®
certified**

Achieved through
employee
endorsements



Tech-Powered Transparency

Less Guesswork. More Efficiency and Control.



Advanced technology is no longer an option in community association management — it's a requirement.

As the tech-enabled service delivery leader, RealManage provides your board with full transparency and operational excellence, driven by the best end-to-end technology platform in the industry. With one secure login, you gain:



On-demand Access

Users gain 360° visibility and real-time access to operations, financial reporting, communications, and much more.



Assurance

Our proprietary end-to-end technology sets new standards for simple, secure, and transparent community management.



Accessibility

Powerful cloud-based HOA management software blends operational excellence and tech-enabled service into one user-friendly package.



Safeguarding Financial Health Helps Communities Thrive

Your community's financial strength directly impacts its value and viability. At RealManage, we're committed to providing accuracy, transparency, and accountability to build board and resident trust and protect your community's future. You'll have confidence knowing:

- **Budgets and reserves** are well-planned, ensuring long-term value
- **Payments and collections** are handled with precision, easing board stress
- **Every dollar is accounted for**, reassuring residents their dues are well-managed

Timely, Crystal-Clear Monthly Management Reports

Transparent and accurate reporting relieves the burden of oversight and ensures your board never feels uncertain. Each month, you'll see exactly how your community is performing — from financials and insurance to work orders and owner communications.

Having reliable information at your fingertips allows you to plan strategically, respond proactively, and lead with clarity and assurance.

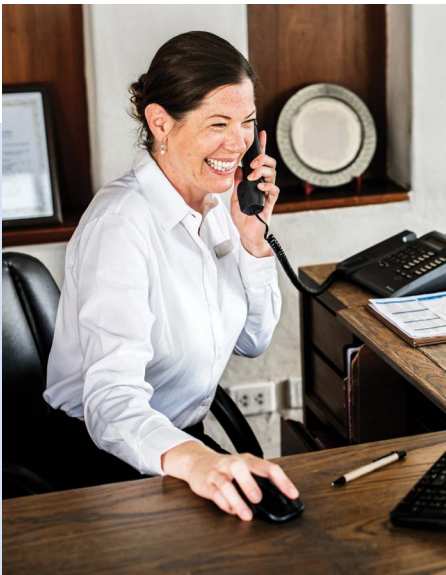




Professionals Who Care Like Neighbors

RealManage's expert management team does more than just manage — they provide caring service and support to your board and residents, and craft effective solutions to protect your homeowners' largest investment.

Our managers and support teams have the expert training, knowledge, and resources to support your board and help you achieve your goals. You'll be served by:



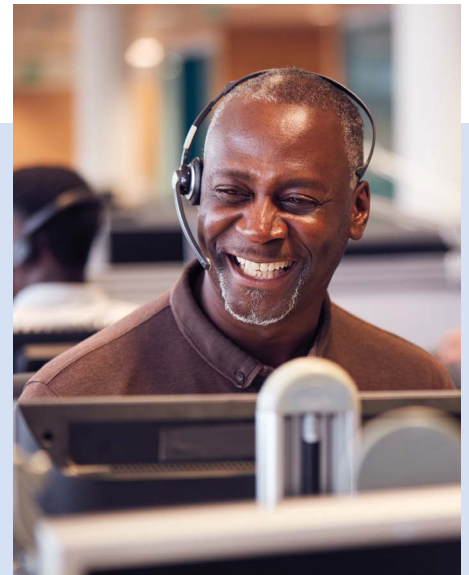
Local Managers

who know your community and deliver personalized services, value-building solutions, and local insights.



CPA-Led Financial Teams

provide expert services and personalized support to ensure financial stability and growth.



Client Success and Support Teams

handling a variety of administrative tasks to lighten your workload.

You'll have confidence that every financial and operational detail is expertly managed, with no omissions or surprises, freeing you to focus on your community vision.



Dedicated Board Member Support

A successful board is key to a successful community. RealManage enhances your board member experience with comprehensive training, guidance, and support to reduce your stress and help you excel in your role.

We help you plan and execute meetings, communicate with residents, resolve disputes, and keep you updated on new legislation. The result? More effective leadership, smoother board operations, and stronger trust and relationships between your residents and board.

Tailored Management Solutions Boost Value and Living Experiences

Every community has unique challenges, priorities, and culture, and we customize our tools and services to meet yours. You'll benefit from:

- **Expert guidance and best practices** that improve governance
- **Transparent, reliable management services** that protect financial assets and keep operations running smoothly
- **Long-term strategies** that safeguard value and enhance community appeal
- **Streamlined communications** that keep residents informed and engaged
- **Proven, high-performance processes** that are automated and reliable, reducing human error and providing seamless scalability to any size community

With RealManage, we meet your needs while maximizing operational efficiency and value. Your board will gain peace of mind and innovative tools to improve your community's strength, stability, and success.



Elevated Onsite

Chosen by Premier Communities Year After Year



For premier high-rises and master-planned communities with complex amenities and onsite staff, Elevated Onsite takes service delivery to a new level, with custom-crafted solutions that enhance long-term value and sought-after lifestyles.

Elevated Onsite has an impressive 100% retention rate – that means once discerning communities experience these high-level services, they continue to choose them year after year. This suite of services includes:

Expert amenity management and maintenance services ensuring full functionality and maximizing usable lifespan

Onsite staff optimization, recruitment, and training, reducing costs and boosting productivity and employee satisfaction

Lifestyle events and experiences that strengthen your community's desirability, culture, and feeling of "home"

A dedicated Transition team that works onsite to digitize records, streamline workflows, and position your community for success

Elevated Onsite creates exceptional living experiences that enhance prestige and ensure your community thrives for years to come.

Personalized Resident Support to Reduce Your Workload

Residents with questions or issues can call our Resident Call Center, which addresses and resolves concerns quickly and effectively by phone.

Residents receive:

- **Personalized service** from trained advisors, not bots
- Average **22-second wait** and **3-minute resolution** times
- **Multilingual support** and extended hours

This dedicated attention and care increases resident satisfaction, without putting the burden on your board.

24/7 Emergency Response

Emergencies don't wait for business hours. We're available around the clock to coordinate responses outside of police, ambulance, and fire department activities.

Resident advisors are also available during extended hours Monday through Friday to directly handle emergency calls. You'll have confidence that no matter what happens, your community is in capable hands.





Value-Added Services



RealManage Insurance Services

Navigating today's complicated, rapidly changing insurance landscape requires specialized experience and expert guidance. RealManage Insurance Services (RMIS) provides personalized insurance solutions to meet the unique needs of associations of all types, ensuring your community is properly covered, supported, and protected against risk. Services include:

- **Strong relationships with A-rated carriers,** with preferred pricing
- **Hands-on** claims support
- **Responsive Emergency Response Team,** ready to act swiftly in critical situations.

Your board will have peace of mind knowing your community is well protected, no matter what may arise.



RealManage Construction Services

Managing complex, high-stakes initiatives, like capital construction projects and large-loss insurance claims, can overwhelm volunteer board members. Our experienced Construction Services team supports your board through every project stage, simplifying and managing the details and logistics and connecting your association with trusted service providers. They provide:

- **End-to-end capital project management,** with continuous updates through each phase
- **Support and guidance** through the large-loss insurance claim process, helping maximize settlements
- **Access to a network of vetted vendors,** contractors, and service providers, with priority access, preferred pricing, and reduced project management fees

You'll get expert professional oversight that saves you time, money, and stress and helps ensure a successful outcome for your community.





Let's Build Something Better

When you partner with RealManage, you'll lead with confidence, knowing your community is expertly cared for today — and well prepared for tomorrow. At RealManage, our mission is simple:



Relieving your
operational
burden



Protecting and
growing property
values



Enhancing
residents' living
experiences



Preserving your
community's
reputation

Ready to unlock your community's full potential?

Contact us today to learn how RealManage empowers your board to lead with confidence.

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RealManage.com