



Esscoe Excellence in Service

- NICET Certified Technicians
- Comprehensive Understanding of Compliance Regulations
- Online Compliance and Inspection Reporting
- 24/7/365 Fire Alarm Services
- Factory Trained Technicians
- Servicing all Equipment Manufacturers Regardless of Vintage
- Valid Illinois Permanent Employee Registration Card (PERC) by all Personnel
- Best-In-Class Customer Retention
- Same Day Response for Service
- Records, Management and Retrieval Services

esscoe.com • 847.847.3200 • service@esscoe.com

Esscoe provides the very best in fire-alarm service, maintenance, and testing. Trusted by hundreds of Chicagoland offices, schools and hospitals, along with government and military installations nationwide.

LIFE SAFETY COMPLIANCE
TEST & INSPECTIONS

MAINTENANCE & DEFICIENCY
REPAIR SERVICES

ONLINE COMPLIANCE & INSPECTION
REPORTING MANAGEMENT

IP, AES RADIO & CELLULAR
REMOTE MONITORING

ALL INCLUSIVE FIRE
LIFE SAFETY SERVICES

SECURITY SYSTEM
INSPECTIONS & SERVICE



IL Licensed Private Alarm Contractor Agency 127.001301
IL Registered Professional Design Firm 184.005267

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FIRE SAFETY SOLUTIONS

Helping organizations successfully manage their
Life Safety risk for their people and property

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Fire Protection Bundled Services

	Platinum Services	Gold Services	Silver Services	Bronze Services	No Worries Club
Test & Inspect	(P)	(P)	(P)	(P)	*
Preferred Service Labor Rates	(P)	(P)	(P)	(P)	(P)
System Software Updates	(P)	*	*	*	*
Fire Alarm Parts Replacement	FC	FC	\$	\$	*
Labor Coverage	24/7/365	M-F	M-F	\$	*
Emergency Service Response	SD	ND	ND	2 DAY	2 DAY

OPTIONAL SERVICES:

- Smoke Detector Cleaning
- Smoke Detector Sensitivity Testing

INSTALLATION, SERVICE AND REMOTE STATION MONITORING

- Remote Station Monitoring 24/7/365 via Cellular, IP, and AES Radio
- Factory trained technicians with certifications from Edwards/EST, Kidde, Bosch and other major manufacturers
- Servicing all major manufacturer's equipment regardless of vintage: including Edwards, Simplex, Notifier, Silent Knight, Gamewell/FCI, FireLite and others
- State of Illinois background checks on all technicians
- Industry partner network with licensed contractors and equipment distributors for a comprehensive solution

- Operational Training of Building Staff
- Specialty Services

Key

- Ⓞ Provided
- SD Same Day Service
- ND Next Day Service
- 2 DAY 2 Day Service
- \$ Billable Service
- * Optional Service
- FC Full Coverage of All Fire Alarm Equipment
- 24/7/365 Labor Coverage 24 hrs, 7 days a week, 365 days a year
- M-F Labor Coverage Monday thru Friday



ESSCOE DIFFERENCE

- Leader in Healthcare Compliance including IDPH, Joint Commission, and DNV
- Live Customer Service Agents
- Locally Owned
- State-of-the-Art Equipment
- A Leader in Fire Alarm Systems & Service
- Comprehensive Systems Risk Management
- Professional Fire Protection Engineering & Design

ESSCOE EXCELLENCE

- Regular System Inspections and Testing
- Software Maintenance and Support Plans
- Network Hardware Health Maintenance Plans
- Documentation of Regulatory Compliance
- Manufacturer Certifications:



- Licensed and Insured
 - IL Licensed Private Alarm Contractor Agency 127.001301
 - IL Registered Professional Design Firm 184.005267
- Tenant Buildout Management: As-Built Records and Historical Document Management
- Investing: Annual Software Training, Re-Certification and Continuing Education

To learn more about how Esscoe can meet your life safety and security service needs, contact us at 847-847-3200 or service@esscoe.com today! Visit esscoe.com for detailed case studies.